



ENSURE ROUND-THE-CLOCK  
ACCESS FOR EVERY  
STAKEHOLDER

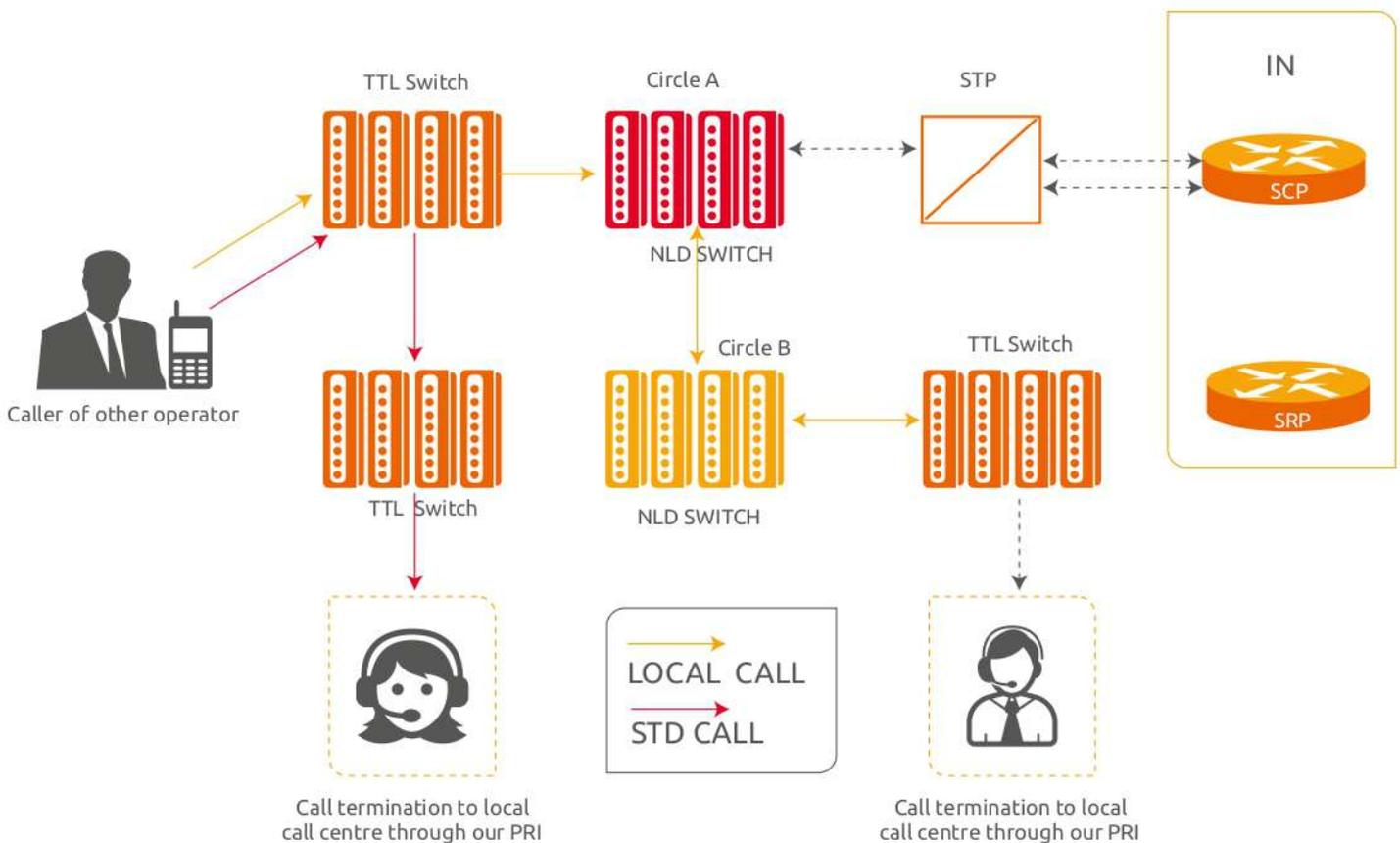
## TOLL SERVICES

Customer, stakeholders and even employees often need to directly reach businesses or service providers. A Toll Service is a number or a set of numbers, which callers may reach by dialling-in, either for free or at a nominal cost.

### Single Number Access Across India

Our Toll Services cater to enterprise customer across the country. Dispensed on our state-of-the-art, intelligent network platform, we support Toll Service across all service providers and ensure ease of access for your customers while reaching out to your business.

### Service Architecture



## TOLL SERVICES



### Business Advantages

- Provide instant access to customers from across locations
- Enjoy flexible subscription options from any post-paid wireless or wireline service
- Define, choose and change your routing preferences at any time
- Manage all important aspects of call routing real-time through our user-friendly interactive web interface
- Enhance your service delivery through detailed call analysis reports
- Increased customer satisfaction by ensuring that your business is always reachable

### Call Free and Call Local

Our Toll Services are available in two variants, which may be deployed depending on your specific requirements.

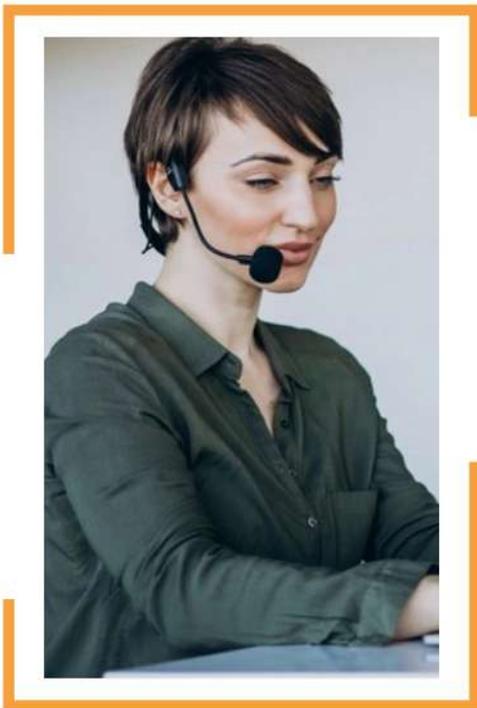
### Variant Comparison

Features	Call Free	Call Local
Cost to customer	Free	Local call cost
Cost to company	Full cost	Per minute as per agreement
Number series	1800	1860

## TOLL SERVICES

### Additional Features

Features	Benefits
Geography-based/Point-of-call routing	- Real-time customized call treatment - Immediate cascading of objectives
Time-based routing	- Manage time and day distribution accurately - Optimize call centre and manpower costs
Proportional call distribution	- Balance call load at various locations - Optimizes call centre and manpower costs
Condition-based routing	- Caller never hears a busy signal - No calls are missed - Customer serviced all 365 days
PIN-based routing option	- Customised treatment to each caller - Screen all incoming calls - Optimize call centre and manpower costs



### Why our Toll Services?

- With our pan-India coverage, you can receive calls from any service provider, anywhere
- Our service enables efficient use of phone lines that allows mixing inbound and outbound calls on the same dedicated access line
- With us you get 24x7 monitoring by our Network Operating Centre
- Our state-of-the-art digital network allows quick and easy rerouting during emergencies
- We have proven technology with successful deployments and happy customers across India

## ASSET TRACKING

### Why us?

- With the widest suite of products & services, you don't need to look any further
- Our relationship managers & solution architects design what is best for you
- We are a dedicated team of over 2000 professionals working tirelessly to serve you
- Our reach is unparalleled with 125,000 km of network, 750+ partners, 1600+ channel teams
- Our customers trust us and the industry recognizes our innovations
- We have been successfully meeting customers' business needs for over 20 years

