

# 1600 Series

## Enable Trusted, Compliant Calls

A regulator-mandated call identity number for secure service and transactional calls.



### STAY COMPLIANT AND REDUCE REGULATORY RISK

**Regulatory Alignment:** Aligns service calls with mandates issued by TRAI and sectoral regulators.

**Standardised Service Communication:** Ensures use of regulator-approved numbers for compliant communication.

**Trusted Call Identification:** Enables spam-free identification of service calls across telecom networks and Truecaller.

### PROTECT CUSTOMERS AND PREVENT FRAUD

**Spoofing Prevention:** Prevents spoofing and impersonation of service and transactional calls.

**Verified Call Identification:** Clearly distinguishes legitimate service calls from spam or fraud.

**Improved Call Acceptance:** Improves customer trust and call pickup rates.



### ENSURE SEAMLESS COMMUNICATION ACROSS LOCATIONS

**Flexible Call Delivery:** Enables service calls via SIP Trunk, PRI, or Internet Telephony.

**Branch Connectivity Enablement:** Supports scattered branches and locations.

**Resilient Communication:** Enables uninterrupted service calls with option of managed auto-failover capabilities.

# Why Choose 1600 Series from TTBS?



## Trusted Telecom Governance

Telecom expertise to support regulator-mandated call identity for service and transactional calls.



## Industry and Regulatory Alignment

Aligned with TRAI, RBI, IRDAI, SEBI, and PFRDA mandates.



## DLT Compliance Enablement

Supports DLT registration of headers and templates to help enterprises remain compliant.



## Seamless Adoption Support

Structured adoption and cutover support for zero to minimal disruption.



## Flexible Deployment Options

Flexible delivery via SIP Trunk, PRI, or Smart Internet Telephony.



## 24/7 Support

Access expert assistance anytime via self-serve tools.

## INDUSTRY USE CASES

1600 Series for Regulated Industries



### Banking

Compliant service calls for transactions, alerts, and customer servicing.



### Insurance

Trusted service calls for policy servicing, claims updates and renewals.



### Mutual Fund Houses

Verified service calls for investor communication and transaction updates.



### Pension Funds

Secure subscriber communication aligned with PFRDA norms.

Scan to explore  
1600 Series.

